

KTC Child & Family Services

The KTC Child & Family Services (KTC CFS) office continues to be closed to the public to assist in preventing the spread of COVID-19 effective March 20, 2020 until further notice. KTC CFS is an essential service and will continue to provide all services to clients and children in care. Our families, foster & kinship families and children will continue to be fully supported 24/7 during this time and we will be in daily contact.

All employees are equipped to work remotely with Laptops and Phones – please contact your Caseworker directly if needed. KTC CFS is working to ensure full delivery of services while remaining in line with the recommended health and safety precautionary measures as directed from Alberta Children’s Services and Alberta Health Services. Caseworkers will ask a series of questions when it is mandatory for them to check on your home in person, before entering, as part of our process to keep everyone safe. They will also wear mandatory Personal Protective Equipment based on the situation in order to protect your home and themselves.

Staff come into the office on a rotational basis in limited numbers to continue with their mandatory duties. There will be no public access to the offices. Staff will be available from 9:00am – 4:30pm Monday to Friday via cell phone and email. Please call 780-767-2116 if you require an Intervention Record Check, a digital form & explanation will be emailed to you.

KTC Child & Family Services:

General Inquiries and for reporting child protection concerns

On Call Cell Phone – 24 hrs/day:

1-780-536-7950

OR

CRISIS LINE (if the On Call Cell is unreachable)

1-800-638-0715

KEY STAFF CONTACTS:

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